

G-04204A-05-0596

OPEN MEETING AGENDA ITEM

ORIGINAL



0000031598

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2005 - 47270

Date: 10/4/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Melannie

Schroder

Account Name: Melannie Schroder

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Prescott Valley

CBR:

State: AZ Zip: 86314

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Customer called to voice her displeasure with Unisource Gas request for approval of an adjustment to the purchase gas adjustor surcharge. She feels that if the ACC could spread out the rise of the fuel adjustor charge this would not be such a burden on its customers. She also asked if there is any way the Federal Government can get involved in this process.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Advised customer that I would write up her comments and place a copy in the docket. Opinion filed in Docket No. G-04204A-05-0596. CLOSED.

End of Comments

Date Completed: 10/4/2005

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